

Senior Operations Manager

KH International, Inc. (KHI) is a leader in the sourcing, transportation, and sales of exceptional quality fruit and food products throughout the world. Established in 1992, KHI has built a global sourcing business of frozen and fresh fruits, frozen vegetables, and grains. KHI exclusively sources from manufacturers that meet stringent food safety and quality standards while maintaining competitive market pricing for its clients worldwide. KHI is based in Atlanta with additional offices in Oregon and Chile, and China.

We are seeking a seasoned Senior Operations Manager to ensure organizational effectiveness by providing leadership to various internal functions. In conjunction with the senior management team, you will develop and implement strategies and best practices.

Responsibilities include but not limited to:

- Plan and direct daily operations of Sales Support and Logistics teams to support sales activities.
- Manage work flow processes to maximize output while adhering to procedures
- Monitor and improve the productivity and efficiency of support services
- Facilitate coordination and communication between IT, Sales, Ops and Finance.
- Delegate accountabilities and evaluate performance of team members
- Use judgment and discretion to resolve routine questions and problems and escalate issues when appropriate
- Create a positive team dynamic that encourages all employees to provide feedback and drive change, adapt to the ever-changing business and stay focused on the customer experience
- Develop operational procedures and assure proper training is provided to new and current employees
- Assist senior management with strategic operation plans

Qualifications:

- Bachelor's degree in BA, ops mgt or related field
- Five to ten years relevant experience
- Proficiency in MS Office Suite
- Collaborative management style
- Excellent interpersonal and communication skills
- Effective critical thinking and problem solving skills
- Proven ability to work with a high degree of accuracy and attention to detail
- Strong work ethic; can excel in a fast pace work environment

Interested and qualified candidates, please forward resume and cover letter along with salary requirements to careers@camerican.com. EOE.